

Q-TRONIC

QUEUE MANAGEMENT SYSTEM

Q- MINI Product Line

The Q-MINI product line is a queue management system which is developed especially for handling simpler cases. The simplified handling functions of the system are responsible for the abolition of the scrambling and for the ranking of the clients. So we recommend this system principally for those institutes in which there is a big client turnover near a relative simple attendance.

The Q-MINI product line has got an inox metal build-up so it fits to any style of interior. The handling of it is easy for the clients and for the clerks to.

PARAMETERS:

- Handling a maximum of 10 different services
- Arbitrary number of services can be ordered to arbitrary number of desks
- There is a possibility to use different ordinal number-groups to the different services
- Audio signal at the calling of the client
- Forward to desk and to service, calling, recalling, placing to expectant list
- Possibility of the usage of desk- and central displays
- Freely configurable ordinal number format
- Ticket dispenser equipped with a plexi and with push-buttons
- Ticket: 60 mm wide heat-paper
- Handling maximum 64 peaces of hardware desks



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PLEXI PUSH-BUTTON TICKET DISPENSER

The services of the ticket dispenser are corresponding on numerous points with the services of the other Q-TRONIC products which are already in use. Smaller or bigger differences can be discovered only at the novel appearance and at the simplified handling functions. The ticket dispensers inox metal build-up fits perfectly to any style of interior. With its little size occupies less area but it still looks showy. With the simple design it helps the easier and faster service choosing. The incoming clients can choose between the services with the help of the luminous buttons.

Because this ticket dispenser type was especially advanced to simpler kinds of services it doesn't need a PC or any other operation tool. The system manages independently the other peripherals (hardware desks, desk displays, central displays, voice moduls).

PARAMETERS:

- Built-in microprocessor
- Inner adapter
- Maximum 10 buttons
- Easy paper changing
- 60 mm high speed heatprinter with a cutter
- Height: 1150 mm
- Width: 340 mm
- Depth: 85 mm
- Weight: 18 kg
- Width of the sole: 200 mm
- Depth of the sole: 230 mm

TABLE VARIANT OF THE TICKET DISPENSER



PARAMETERS:

- Built-in microprocessor
- Outer adapter
- 60 mm high speed heatprinter with a cutter
- Easy paper changing
- Height: 220 mm
- Width: 340 mm
- Depth: 85 mm
- Weight: 7 kg
- Width of the sole: 200 mm
- Depth of the sole: 230 mm

HARDWARE DESK

The clerks can call the clients with the help of the hardware desks. The informations are visible on a 2x16 character LCD display. The desk has got a simple menu frame which is easy acquireable for the clerks and it serves continuous infos about the number of the expectants, additionally it has got most of the functions which are in use in the other Q-TRONIC systems (forward to desk, forward to service, calling, recalling, placing to expectant-list). It can be a 6 or 16 button desk. At the 16 button desk there is a possibility to type in case closing codes or asking for entry codes from the clerks. The face of the desks are made from antistatic material.

PARAMETERS:

- Handling a maximum of 128 desks
- 2x16-character LCD display
- 6 or 16 button keyboard
- Height: 10 mm
- Width: 95 mm
- Depth: 90 mm
- Weight: 0,1 kg



DESK- AND CENTRAL DISPLAYS

For displaying the calling procedure we can use displays which are ordered to the desks and central displays on which we can see the ordinal number of the called client. The brightness of the display is adjustable on a wide scale. During the call the displays are flashing, till an adjustable time, to raise the clients attention. Toward the better visibility the displays are made with sand-blasted or with normal glass, or with plexi faces. Because our company gives heed to the look of the system components in case of individual needs the faces of the displays can be made after the wish of our clients because of the better fitting to the already existing interior.

CENTRAL DISPLAY:

- The first 3 or 4 characters are the ordinal numbers, one character shows the direction (optional), 2 characters are showing the number of the expecting desk
- The minimum and the maximum of the displaying time is adjustable
- The central displays can be ordered into groups
- Height: 150 mm/line
- Width: 530 mm
- Depth: 35 mm
- Weight: 1 kg/line



DESK DISPLAY:

- Three character display
- The minimum and maximum of the displaying time is adjustable
- The desk display may be used like a central display to
- Rack (optional)
- Height: 100 mm
- Width: 200 mm
- Depth: 30 mm
- Weight: 0,5 kg